## **Support for Learners – Statement from Provider**

New links Training Solutions Ltd is committed to providing the learner with a range of supports to enable to them to succeed in all aspects of their learning journey. Our commitment to supporting our learners is evidenced across many aspects of our quality assurance system. Learner support guidelines are included in the following:

- 1. Learner handbook (Section 9)
- 2. Tutor handbook (Section 5)
- 3. Access to Reasonable Accommodations as set out in (Section 6) Fair & Consistent Assessment of Learners
- 4. Learning Management System (Access to online resources for selected programmes)
- 5. Company Website <a href="https://www.newlinkstraining.com">www.newlinkstraining.com</a>
- 6. Course Evaluation Forms (Section 9)
- 7. Facilities that are accessible and fit for purpose / Facilities Checklist (NLTS 83) (Section 5)
- 8. Equality Policy (Section 7)
- 9. Course Leaders to monitor effectiveness of resources and supports (Section 1)
- 10. Learner Portfolios outline assessment instructions and learner supports available for each module (Section 6)
- 11. Cross Moderation to ensure consistency of delivery and standards (Section 6)
- 12. QQI Website
- 13. Requests for Additional Supports (NLTS 022) (Section 6)
- 14. Individual Learning Plans (NLTS 027) (Section 6)
- 15. Extension Requests (NLTS 0053) (Section 6)
- 16. Tutorial Requests (NLTS 088) -(Section 6)